

CA

CRAFT BEER SUMMIT 2019



Break Down Your Barriers to Brewery Sustainability

**California Craft Brewers Association
Craft Beer Summit 2019**

September 12, 2019

Presented By

John Stier

Brewers Association Sustainability Mentor



What's On Tap?

- Introduction
- What is sustainability?
- Benefits
- Barriers
- Breaking Down Barriers
- Resources Available
- Q&A



Who Is This Guy?

- Thirty years at Anheuser-Busch: Senior Director Global Sustainability
- Seven years global food and beverage sustainability leader within Antea Group: Coca-Cola, Heineken, Diageo, Beam Global Spirits and Brown Forman
- Four years at Brewers Association: Sustainability Mentor



Sustainability Mentor

- Primary author of the Sustainability Best Practices and Benchmarking Reports
- Keeper of the Sustainability Benchmarking Tools
- Technical Hot Line to assist Brewer Association members brew more sustainably

INDUSTRY UPDATES



BREWERS ASSOCIATION ANNOUNCES NEW SUSTAINABILITY MENTOR

October 19, 2016

The Brewers Association (BA) is pleased to announce the appointment of industry expert John Stier to the newly created position of **sustainability mentor**.



In his role, Stier will spearhead the **BA Benchmarking Project**. His responsibilities will include soliciting data collection for the annual BA Benchmarking Report, data verification and input in developing the report. Most importantly, Stier will assist BA members as they learn to utilize the new **BA Benchmarking Tools**. The Benchmarking Tools include iEHS Mobile Metrics, software that allows data input from both a desk top computer and mobile device, and the Sustainability Dashboard, interactive software that allows brewers to track energy and water use as well as compare their performance to other breweries with similar annual production. In addition, Stier will help BA members to identify simple, quick and sustainable return-on-investment projects in their breweries.

Stier has over three decades of experience in the brewing sector, including time spent leading the global sustainability efforts for Anheuser-Busch (AB). Since leaving AB in 2008, Stier has worked with a number of leading global beverage companies to develop sustainability strategies and implementation plans that create measurable business value. He has been active with the Brewers Association over the last three years as a member of the BA sustainability subcommittee and is the primary author of the **BA Sustainability Manuals**.



Sustainability Ambassador

- Engage state brewer guilds
- Increase participation in the Sustainability Benchmarking Project
- Advocate for the Sustainability Manuals and Tools

BREWERS ASSOCIATION ANNOUNCES NEW SUSTAINABILITY AMBASSADOR MATT GACIOCH

February 28, 2019

The Brewers Association (BA) has announced that Matt Gacioch will fill the position of [Sustainability Ambassador](#), replacing former ambassador Ian Hughes. Gacioch will work in conjunction with [Quality Ambassador](#) Neil Witte and [Safety Ambassador](#) Matt Stinchfield to bring attention to BA resources in their areas of expertise.



Sustainability Ambassador

As Sustainability Ambassador, Gacioch will promote the mission of the BA Sustainability Subcommittee to “help current members and future generations to brew the highest quality beers in a manner that strengthens the value of their businesses, increases the resiliency of the natural environment and agricultural systems that provide brewing ingredients, and enhances the lives of our workforce and their communities.”

“The same way that the craft beer industry has reinvented the role of beer in society, it has the incredible opportunity to help reinvent the role of business in creating a positive impact,” said Gacioch. “It’s a great honor to join the Brewers Association and its members to help create a new model for our common future!”

Gacioch has spent his career exploring the nuance and opportunity of sustainability within the craft beer industry, the built environment, and communities around the world. As the former Director of Sustainability and Marketing for [Short’s Brewing Company](#) in Michigan, he created programs and executed sustainable design initiatives on energy, water, and waste, all while working to tell an authentic story of successes and (plenty of) road bumps. He has also worked in sustainability at [Left Hand Brewing Company](#) and in the Craft Beer Program at the Brewers Association. He holds an MBA in Strategy & Finance, an MS in Environmental Policy & Planning, and a BS in Environmental Science, all from the University of Michigan. In his day job at [stok](#), an integrated real estate services firm that provides sustainable design and engineering services, he explores business cases and develops strategies for sustainability and wellness in commercial real estate.



Sustainability Subcommittee



BREWERS ASSOCIATION
POWER HOUR

— brewers association —
**CRAFT
BREWERS**
conference
& BrewExpo America®



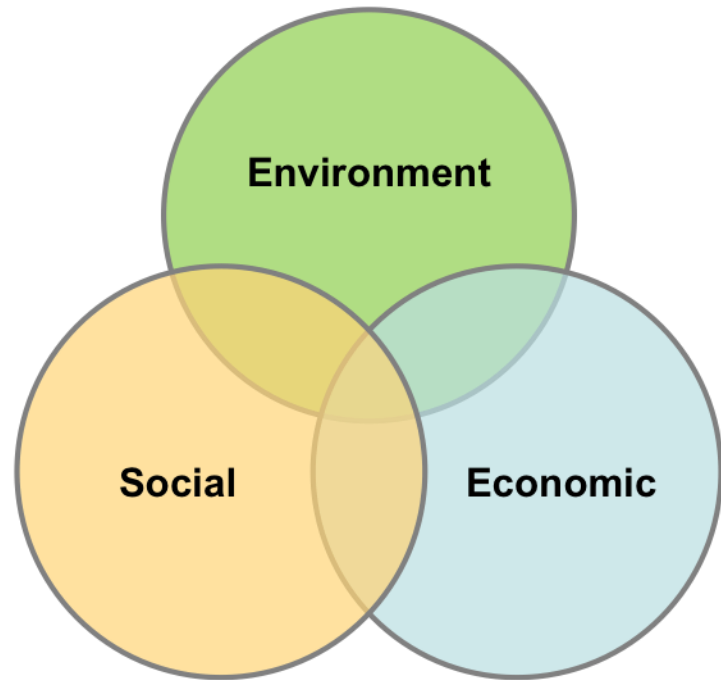
A person wearing a pink shirt is shown from the chest down, holding a branch of a hop plant. The background is a dense field of hop plants under natural light. The text "What Is Sustainable Brewing?" is overlaid in white, bold font in the center of the image.

What Is Sustainable Brewing?

Defining Sustainability

“Meeting the needs of the present without compromising the ability of future generations to meet their own needs.”

-Our Common Future Report, 1987



The Perfect Pint

How can I produce the highest quality beers in a profitable manner that also:

- Minimizes natural resource usage
- Lessens my environmental footprint
- Provides a safe working environment
- Attracts and retains the best employees
- Creates value in the community
- Protects my supply chain ingredients
- Enhances my image as a responsible brewer
- Helps me sell more beer
- Other?

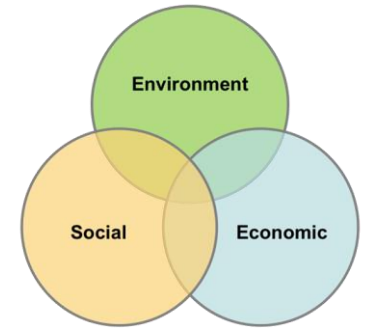


Benefits



Economic Benefits

$$\text{Profitability} = \frac{\text{Revenue} - \text{Cost of Goods Sold}}{\text{Revenue}}$$



$$\text{Cost of Goods Sold} = \text{Raw Materials} + \text{Labor} + \text{Overhead}$$

Overhead is the ancillary items that are needed to produce beer (utilities, rent, maintenance, waste, etc)



+



+



Increased efficiencies

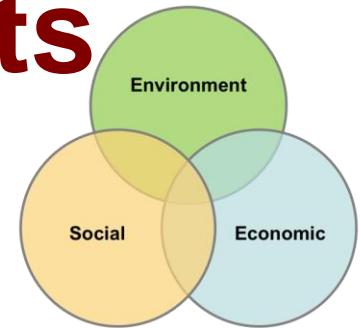
Reduced Business Disruption Risks

Enhanced Brand Image

Long Term Profitability



Environmental Benefits



Climate Change

CO₂ is one of several man-made greenhouse gases that trap heat in the atmosphere and is suspected of contributing to adverse climate change.

Water Availability

The severity and frequency of drought is increasing in the U.S. and lakes/streams continue to battle water pollution.

Groundwater and Land Contamination

Landfilling of solid waste materials have the potential to contaminate both soil and groundwater.



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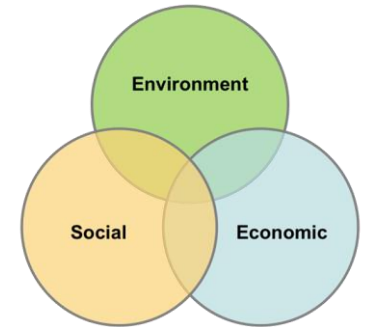
*Less Utility
Usage*

*Less Waste
Creation*

*Lighter
Footprint*



Social Benefits



Employees

Attracting and retaining the best employees is influenced by several factors, including your approach to sustainability.

Consumers

The target market group for craft beer is very vocal and aligned with breweries that are considered sustainable and “doing the right thing”.

Community

Craft breweries can become an integral part of the community, versus an industry that pollutes and treats the workforce unfairly.



+



+



*Engaged
Employees*

*Loyal
Consumers*

*Supportive
Community*

*Successful
Business*



Testimonials

Some things I have heard from craft brewers

- *I believe operating efficiently and responsibly will keep us profitable a long time.*
- *I have never tracked our utility billings. We just pay them. After entering the data I noticed billing errors that resulted in over \$20,000 in refunds.*
- *My employees are thoroughly engaged and excited this is an environmental initiative that saves money.*
- *We are starting to see lower utility billings and we have yet to spend any capital.*



What are the Barriers?



Photo by Joshua Earle on Unsplash

Common Challenges

Taking on new initiatives is always limited by:

- Time
- Money
- Understanding



What are your barriers?

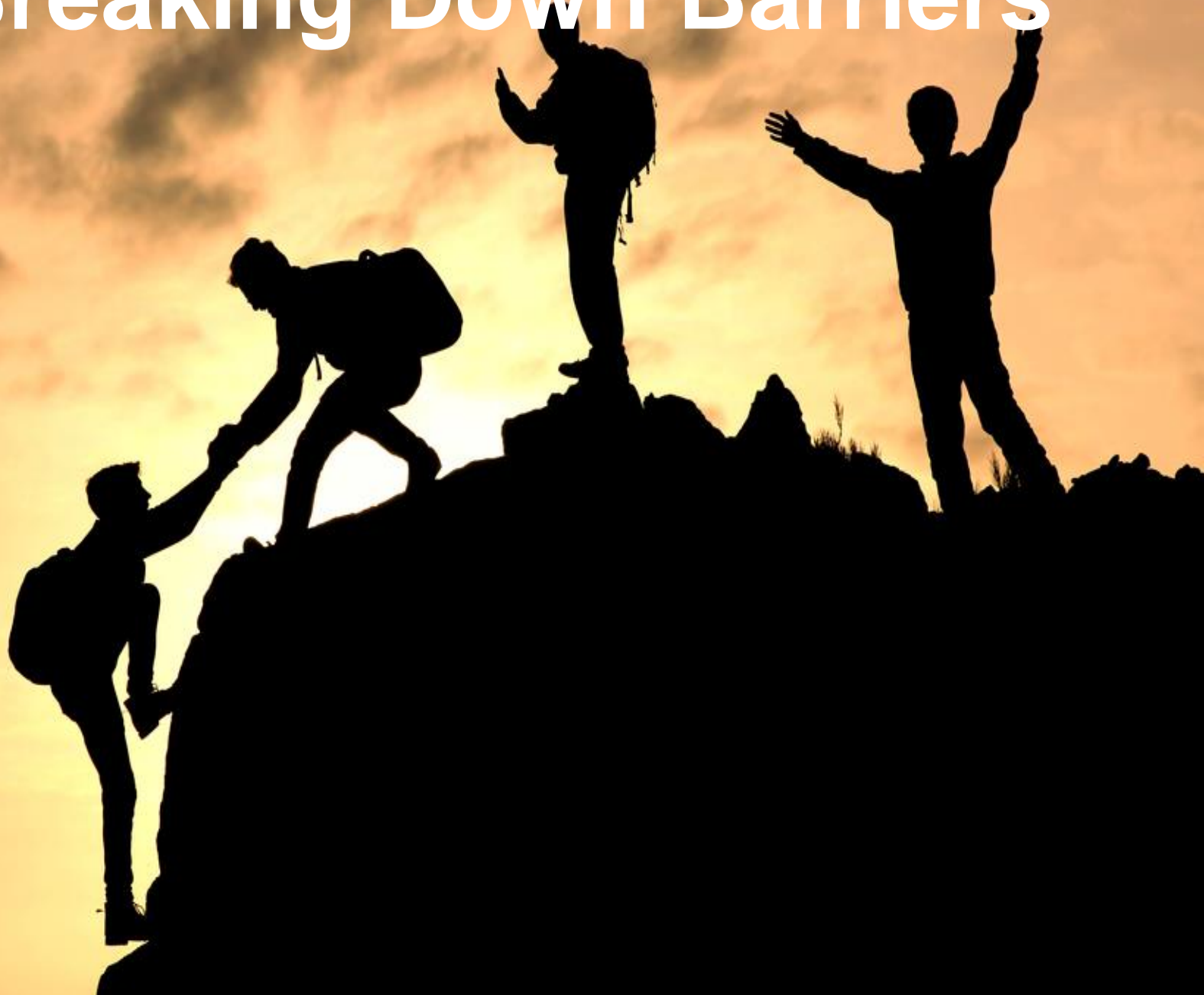
Some things I have heard from craft brewers

- *Sounds good, but I am way too busy now – call me later*
- *I don't care how inefficient I operate now – I need to make more beer to keep up with demand*
- *I don't have money for solar panels*
- *I need to invest any capital I have in production equipment, not efficiency improvements*
- *I already recycle and plan to add more recycling bins*

What is stopping you?



Breaking Down Barriers



Where do I start?

Economic

Environment

Social



Create a Plan of Attack

Would you invest in a brewery without creating a detailed business plan?

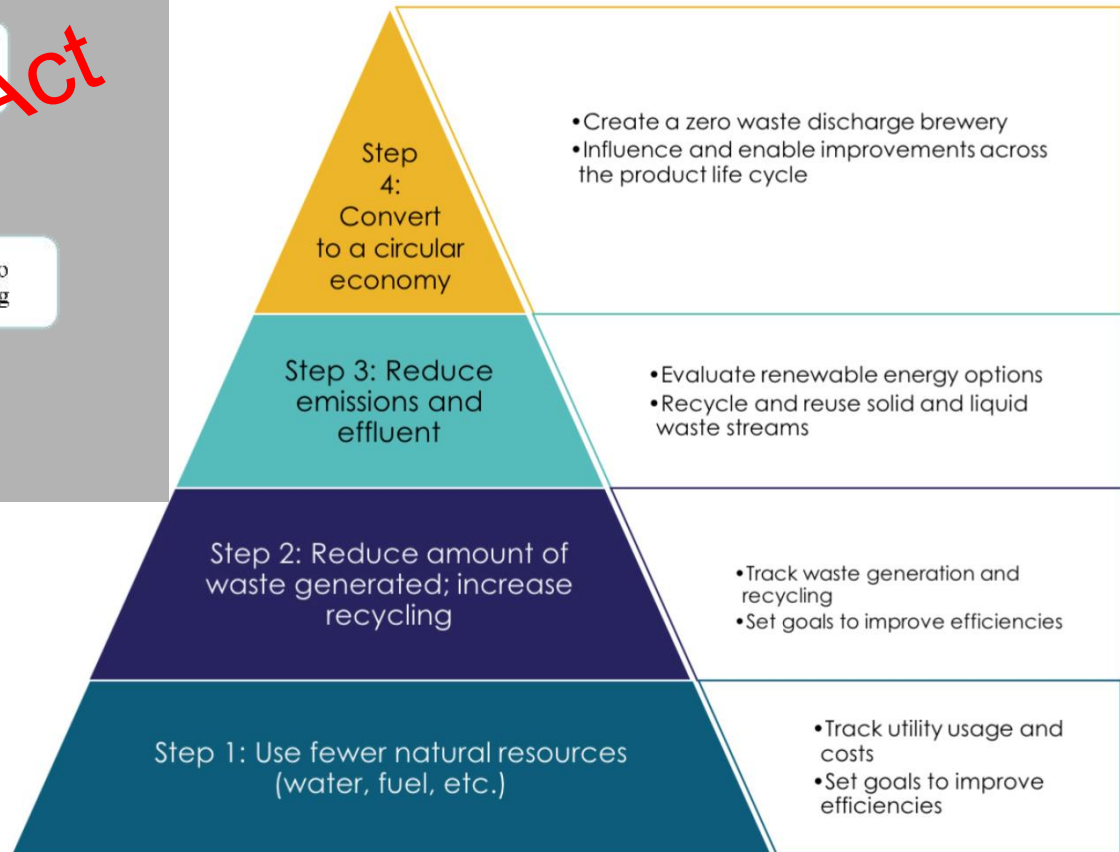
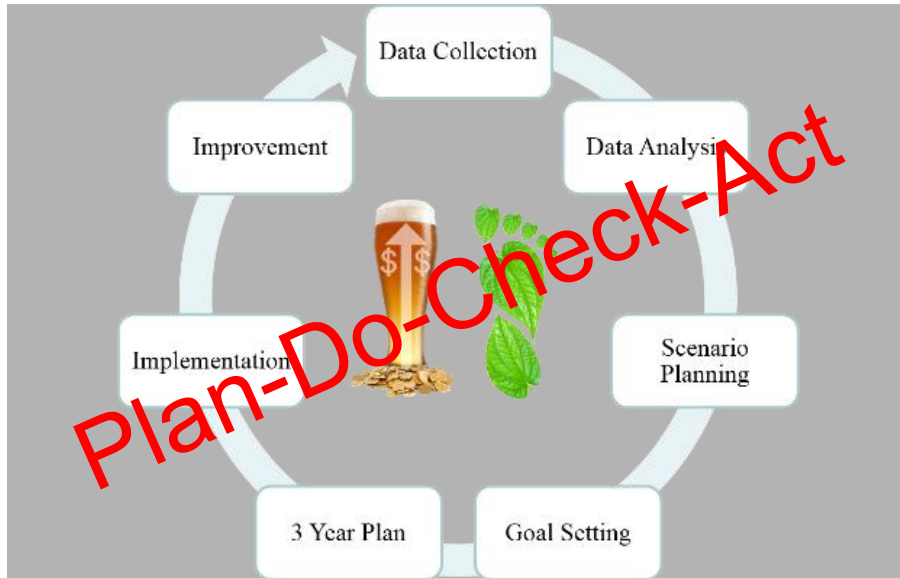
Would banks make you a loan without one?

Why should we approach sustainability any differently?



Start with data – what gets measured gets improved

Use Process Thinking



Resources Available





For Small & Independent
Craft Brewers

Membership

Stats and Data 

Education 

Programs 

Government Affairs 

The New Brewer

 RESOURCE HUB



Promoting and
Protecting American
Craft Brewers



RESOURCE HUB

Browse Resource Hub Categories

Explore the Brewers Association's most high-value resources and tools in one click.

Production

Brewhouse
Cleaning
Fermentation
Filtration
Cellaring
Packaging
Sanitation

Ingredients

Barley
Hops
Malt
Water
Yeast

Brewing Supplies

Kegs
Cans
Glass
Process Aids

Quality

Analysis
Lab
Microbiology
Sensory
Food Safety

Safety

Training
Hazards
Prevention
OSHA

Sustainability

Benchmarking
Energy
Green Building
Solid Waste
Wastewater
Water Usage

Best Practices

Beer Styles
Draught Beer
Engineering
Maintenance
Record Keeping

Business Model

Brewpub
Taproom
Small Production
Planning

Business

Charitable Giving
Finance & Accounting
Management & Leadership
Statistics & Trends

Sales & Marketing

Beer & Food
Distribution
Marketing & Social Media
Off-Premise Sales
On-Premise Sales

Laws & Regulation

Government Affairs
FDA
FSMA (Food Safety Modernization Act)
TTB

Human Resources

Employee & Mental Health
Benefits & Compensation
Hiring & Training
Company Culture
Diversity



Benchmarking

Environmental stewardship is a top priority for both craft brewers and craft beer enthusiasts. Maintaining a healthy balance between stewardship, social enrichment, and economic vitality is important to the future success of craft brewing. Through its benchmarking work, the Brewers Association and sustainability subcommittee encourages conscientious brewing practices that will ensure the long-term success of the craft beer industry.

FILTER RESULTS

- All
- Seminars
- Power Hour
- Educational Publications
- Articles
- The New Brewer

Displaying results -9-5 of 5



Educational Publications

Sustainability Benchmarking Tool Member Exclusive

The Sustainability Benchmarking Tool is an easy to use spreadsheet-based template designed to help brewers track and decrease their use of natural resources. [Read More >](#)

ASSOCIATION NEWS

Brewers Association Releases New Sustainability Benchmarking Tool

The Brewers Association today released the latest version of its Sustainability Benchmarking tool in a new spreadsheet-based format. This tool will enable brewers to track and reduce their resource use.

[Read More >](#)

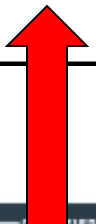
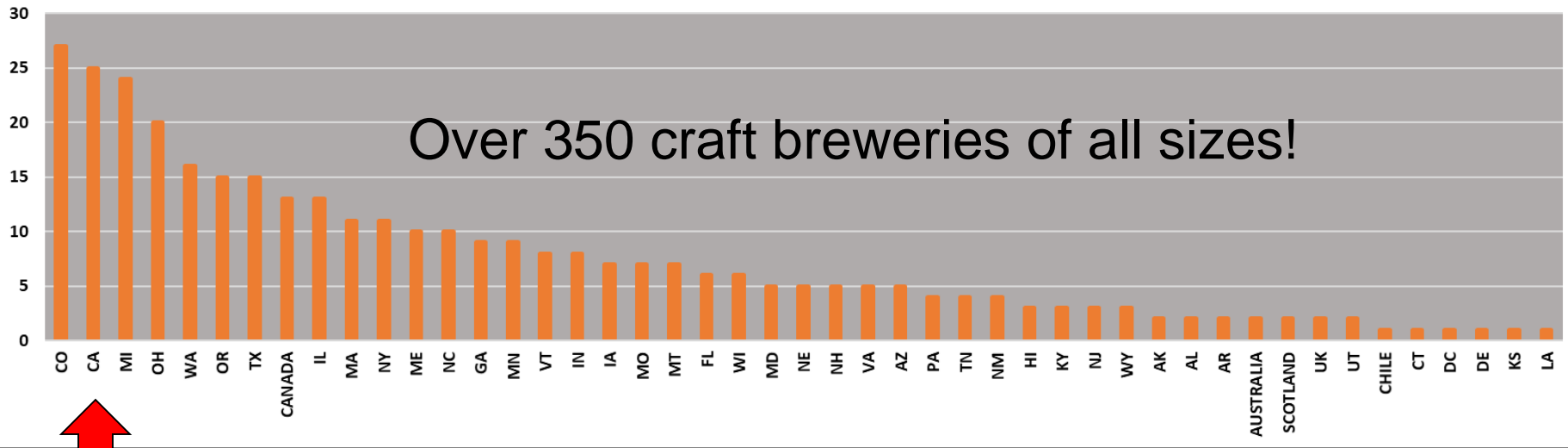


Benchmarking Participants

Sustainability Benchmarking Participation by State

August 15, 2019

Over 350 craft breweries of all sizes!



California Contributors

Taking this Seriously



Taking a Look

Angry Horse Brewing Company
Blaker Brewing Company
Discretion Brewing
Faction Brewing Company
Mike Hess Brewing
Modern Times Beer
Pizza Port Brewing Company
Seismic Brewing Company
SLO Brewery
Smog City Brewing Company
Societe Brewing Company
Steel Bonnet Brewing Company
Stone Brewing Co
Sudwerk Brewing Company
Woodcreek Brewing Company



Start Tracking Your Sustainability Efforts

The Sustainability Benchmarking Tool is an easy to use spreadsheet-based template and is available in two different versions: basic or advanced.

Fill out the form below to gain access to the Sustainability Benchmarking Tool Excel templates. After completing the form, you will receive an email with links to download both versions of the tool.

Access the Sustainability Benchmarking Templates

Name *

First

Last

Email Address *

Brewery Name *

Submit



Menu Driven Excel File



Sustainability Benchmarking Tool - Advanced Main Menu

The screenshot displays a main menu for the Sustainability Benchmarking Tool - Advanced. The interface is organized into four columns, each with a header box and several menu items in rounded rectangular buttons. The background is a close-up of a beer glass filled with golden beer and a thick head of white foam.

Let's Go!	Enter Your Data	View Your Data	Need Some Help?
Welcome	Facility Profile	Main Dashboard	FAQ's
Quick Start Guide	Advanced Data Input	Benchmarking Dashboard	Definitions
	Goal Setting	Monthly Scorecard	Web Links
		Submit Data for BA Benchmarking Report	



Easy Data Entry

XYZ Brewery		2018										
Resource Key Performance Indicators (KPI's)	Units	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18
BBL Packaged (Default Normalizing Factor)	bbl	1,836	1,766	1,655	2,063	2,127	2,035	2,376	2,157	2,181	2,363	1,813
Electricity - Total Purchased Usage	kWh	26,734	30,802	31,630	35,558	47,376	52,365	49,060	55,321	44,902	10,511	33,301
Electricity - Total Purchased Cost	\$	5,162	5,936	5,931	6,989	8,763	9,754	9,031	10,153	8,397	1,961	5,218
Electricity - Solar Generated On-site (if applicable)	kWh											
Fuel - Total Purchased Usage	therm	4,868	3,947	4,008	3,294	3,211	3,375	3,218	2,903	3,062	3,279	3,735
Fuel - Total Purchased Cost	\$	4,885	3,936	4,246	3,671	2,881	1,886	1,826	1,641	1,746	1,865	2,510
Fuel - Biogas Generated On-site (if applicable)	therm											
Water - Total Purchased Usage	gal	249,849	249,849	249,849	230,649	230,649	230,649	267,055	267,055	267,055	268,301	268,301
Water - Total Purchased Cost	\$	1,226	1,226	1,226	1,132	1,132	1,132	1,297	1,297	1,297	1,316	1,316
Water - Groundwater Pumped On-site (if applicable)	gal											
Wastewater - Municipal/Private Treatment Works Disposal Cost	\$											
Off-site Waste Disposal Quantity (typically estimated)	lb											
Off-site Waste Disposal Cost	\$											
Off-site Waste Recycling Quantity (typically estimated)	lb											
Off-site Waste Recycling Revenue	\$											
CO2 - Total Purchased Quantity	lb	17,520	9,260	20,480	18,600	8,100	25,990	20,000	51,390	19,500	21,980	18,200
CO2 - Total Purchased Cost	\$	1,796	949	2,099	1,907	830	2,664	2,050	5,267	1,901	2,143	1,774

You have selected to use the Basic Data Input Sheet. The majority of breweries will use this sheet to enter their key sustainability related data. Determine which month to start entering data. It is always good to start with January and go back at least two years from the current year. However, there is no right or wrong month to select. Just get started!



Intuitive Dashboards



Sustainability Benchmarking Tools Main Dashboard

Main Menu

Select date ranges using the Pivot Table filters below. These pivot tables automatically refresh, however if you don't see your data input changes in the tables, right click anywhere on the tables and select "Refresh".

	2018
Sum of BBL Packaged	24,492
Sum of CO2 - lbs Purchased	250,170
Sum of Electricity - kWh Total	451,468
Sum of Fuel - Therm Total	42,943
Sum of Water - Gal Total	3,047,562
Sum of Solid Waste - lbs disposed	-
Sum of Solid Waste - lbs Recycled	-

Year

2017

2018

2019

2020

Month

Jan

Feb

Mar

Apr

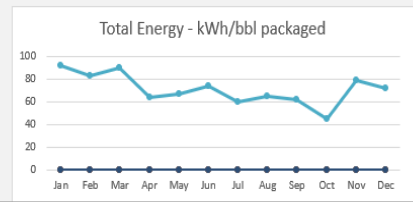
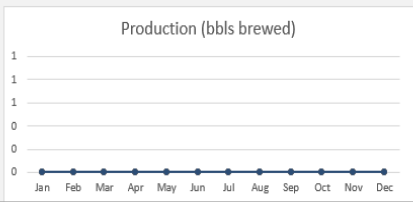
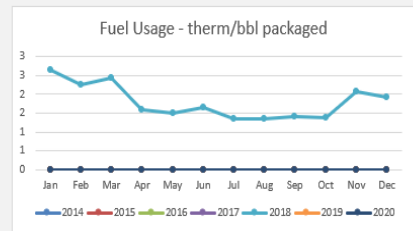
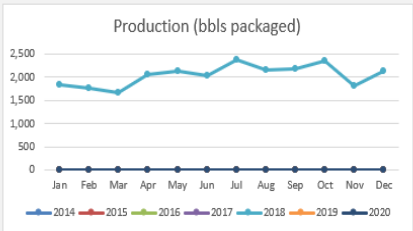
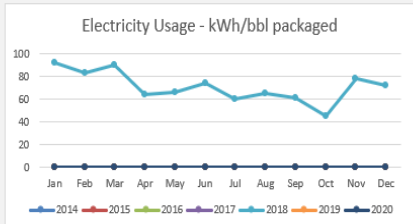
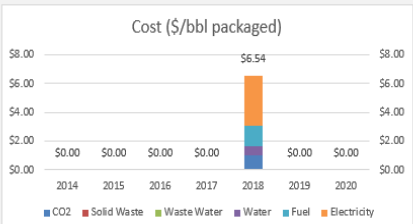
May

Jun

Jul

Aug

Cost Report	
Sum of Electricity - Purchased Cost	
2014	\$0
2015	\$0
2016	\$0
2017	\$0
2018	\$84,825
2019	\$0
2020	\$0
Sum of Fuel - Purchased Cost	
2014	\$0
2015	\$0
2016	\$0
2017	\$0
2018	\$35,054
2019	\$0
2020	\$0
Sum of Water - Purchased Cost	
2014	\$0
2015	\$0
2016	\$0
2017	\$0
2018	\$14,913
2019	\$0
2020	\$0
Sum of CO2 - Purchased Cost	
2014	\$0
2015	\$0
2016	\$0
2017	\$0
2018	\$25,364
2019	\$0
2020	\$0



Progress Reports



Sustainability Benchmarking Tools Monthly Scorecard

Main Menu

Select Year
2017

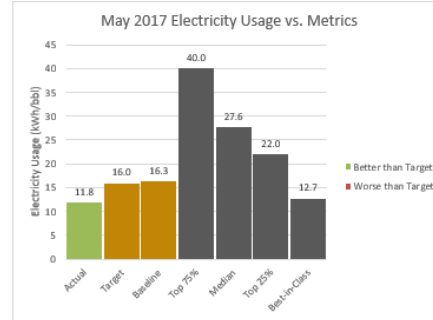
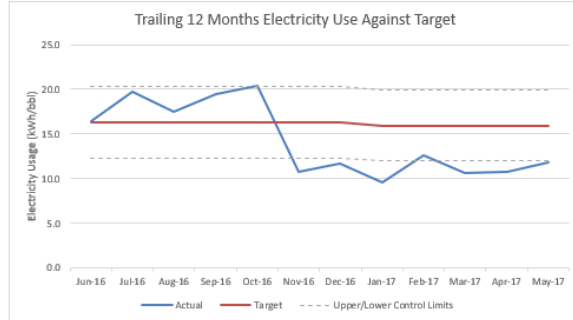
Select Month
May

Control Limit
25%



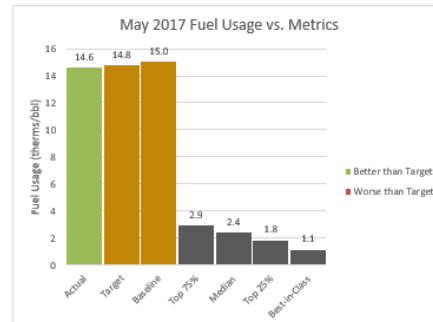
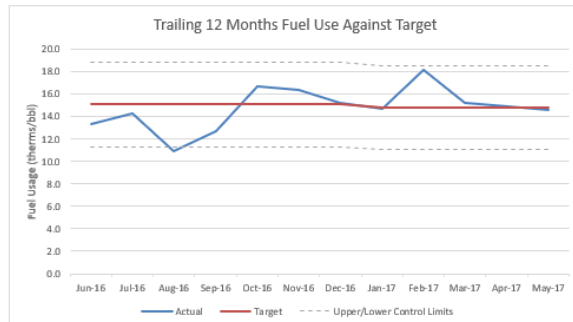
This Month: **\$5,165** saved
(vs. Baseline)

Past 12 Months: **\$25,139** saved
(vs. Baseline)



This Month: **\$416** saved
(vs. Baseline)

Past 12 Months: **\$9,737** saved
(vs. Baseline)



Comparisons to Others



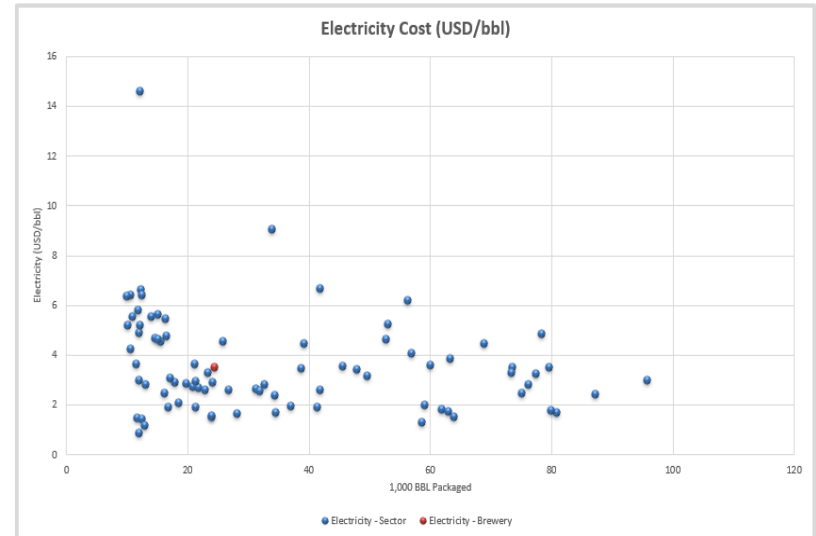
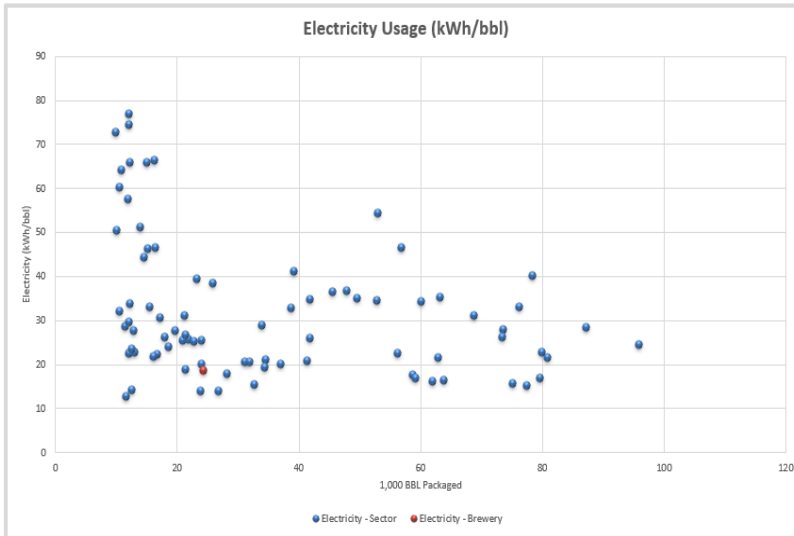
Sustainability Benchmarking Tools Benchmarking Dashboard

Main
Menu

Select Year to Benchmark:

Note: This dashboard compares your selected year annual usage and cost efficiency to other brewers in your same size range

Your Production Size Range:



Scenario Planning



Sustainability Benchmarking Tools Goal Setting

Main Menu

Select baseline year from pick-list

Select goal year from pick-list

Enter projected production in goal year (bbl packaged)

Quick Tip: Select a baseline year (previous calendar year of twelve months complete data recommended), select a goal year (at least three years out from baseline year), enter projected production in the goal year, review your baseline efficiency versus sector benchmarking for your production size range, enter a long-term goal for each Key Performance Indicator based on the benchmarking results, view the financial and environmental benefits of hitting your selected goals in the two summary boxes.

	Scenario	Value	Units
Electricity (kWh/bbl)	Your Baseline Efficiency	18	kWh/bbl
	Sector Top 75 Percentile	31	kWh/bbl
	Sector Median	22	kWh/bbl
	Top 25 Percentile	18	kWh/bbl
	Best-in-class	7	kWh/bbl
	Enter Your Goal	15	kWh/bbl
	Projected Goal Year Purchased Utility Rate	0.19	\$/kWh
	Projected Goal Year Annual Cost at Baseline Efficiency	121,218	\$
	Projected Goal Year Annual Cost at Goal Efficiency	98,641	\$
	Potential Annual Cost Avoidance (Baseline - Goal)	22,577	\$
	Potential Normalized Cost Avoidance (Baseline - Goal)	0.65	\$/bbl
	Potential Annual GHG Emission Reduction (Baseline-Goal)	98,695	lb
	Fuel (therm/bbl)	Your Baseline Efficiency	1.8
Sector Top 75 Percentile		2.5	therm/bbl
Sector Median		1.8	therm/bbl
Top 25 Percentile		1.5	therm/bbl
Best-in-class		0.8	therm/bbl
Enter Your Goal		1.5	therm/bbl
Projected Goal Year Purchased Utility Rate		0.82	\$/therm
Projected Goal Year Annual Cost at Baseline Efficiency		50,093	\$
Projected Goal Year Annual Cost at Goal Efficiency		42,855	\$
Potential Annual Cost Avoidance (Baseline - Goal)		7,238	\$
Potential Normalized Cost Avoidance (Baseline - Goal)		0.21	\$/bbl

	\$/yr	\$/bbl
Electricity	22,577	0.65
Fuel	7,238	0.21
Water	1,667	0.05
Solid Waste	#DIV/0!	#DIV/0!
Carbon Dioxide	8,213	0.23
Total	#DIV/0!	#DIV/0!

Electricity (non-PV)	98,695	
Fuel (non-renewable)	103,746	
Purchased CO2	81,002	
Total	283,443	lbs CO2 emissions avoided
Equivalent Vehicles Removed from the Road =		28
Water	340,582	gal water saved
Equivalent People Provided Fresh Water =		10
Solid Waste	-	lbs waste avoided
Equivalent People Removed from Landfills =		-

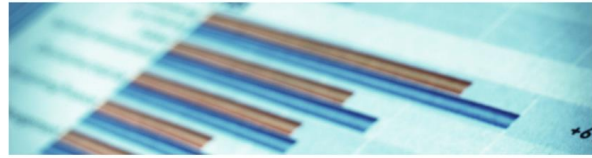
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Benchmarking Reports



Brewers Association
2017 Sustainability
Benchmarking Report



Brewers Association
2016 Sustainability
Benchmarking Update



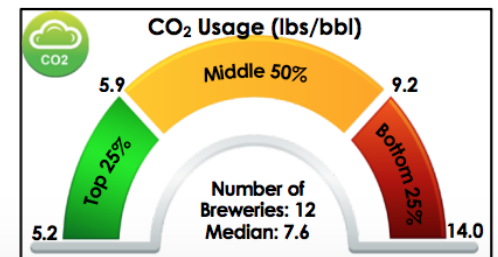
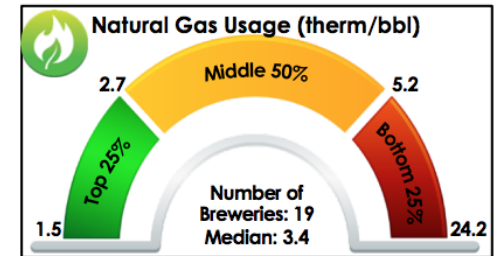
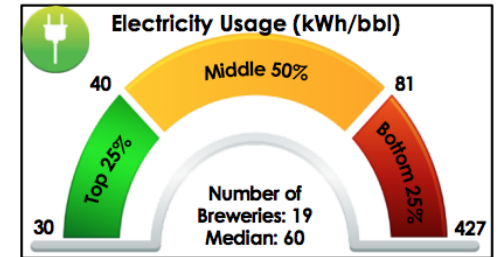
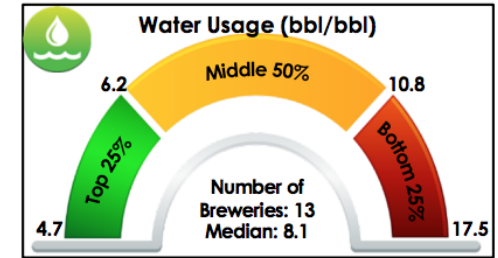
Brewers Association
2015 Sustainability
Benchmarking Report



Benchmarking Insights

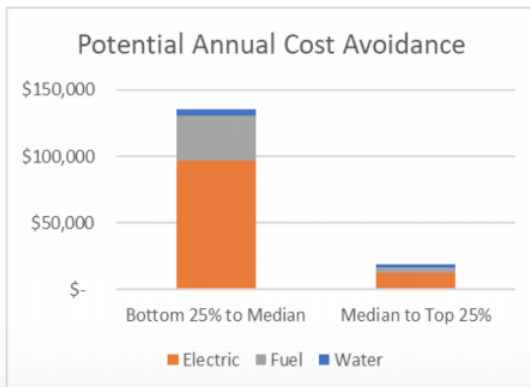
Production Volume (bbls/yr)	Participants	Membership
1 to 1,000	7 breweries	3,175 breweries
1,000 to 10,000	23 breweries	1,254 breweries
10,000 to 100,000	28 breweries	218 breweries
100,000 to 1,000,000	10 breweries	32 breweries

Usage Efficiency

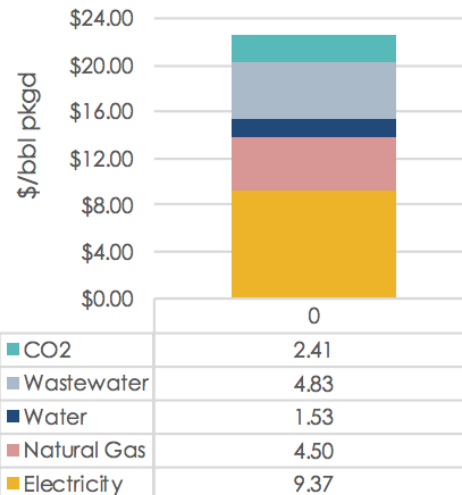


Potential Cost Avoidance by improving efficiencies and moving from the:

- Bottom 25% to the Median; or
- Median to Top 25%



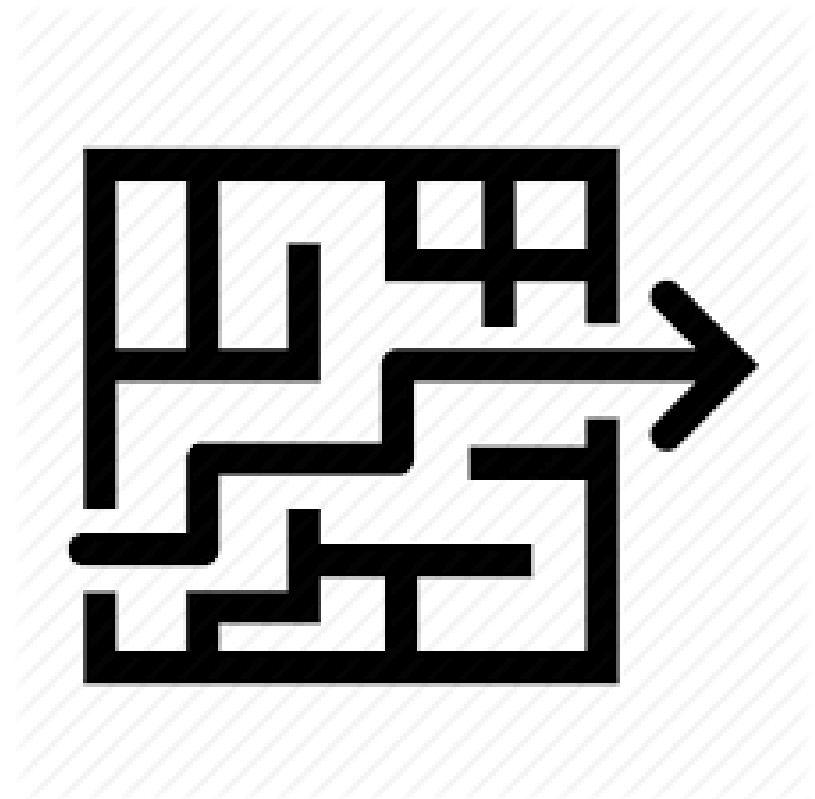
Average Cost per bbl (\$)



Execution

Using the benchmarking tool:

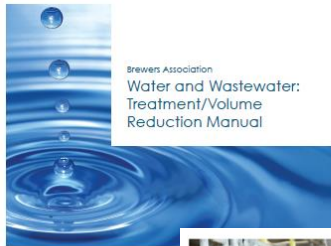
- I know where I am
- I know where I want to be
- But, how do I get there?



Best Practice Guidance



Brewers Association
Energy Usage, GHG Reduction, Efficiency
and Load Management Manual



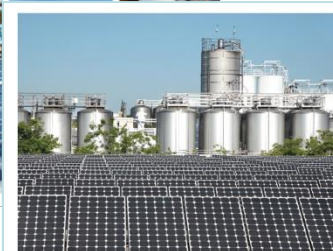
Brewers Association
Water and Wastewater:
Treatment/Volume
Reduction Manual



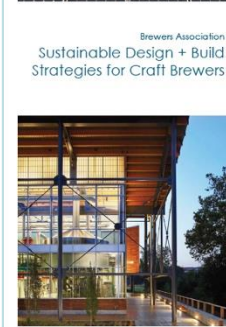
Brewers Association
Solid Waste
Reduction Manual



Brewers Association
Wastewater Management
Guidance Manual



Brewers Association
Sustainable Design + Build
Strategies for Craft Brewers



Best Practice Tools

Energy Toolkit

Energy Manual 📄 (6M)

Energy Management Handout 📄

Guidance

Set-Points 📄

Employee Engagement 📄

Insulation 📄

Lighting 📄

Checklist

Energy Audit 📄

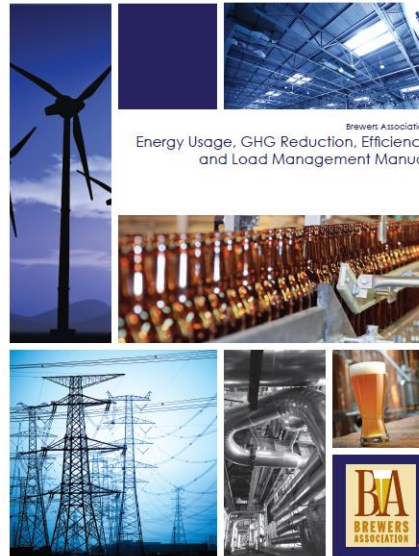
Future Design Tips 📄

Spreadsheet Tools

Energy/GHG Data Collection 📄

Renewable Energy Cost 📄

Calculator 📄



- Brewery Use Details
- Data Management
- Efficiency Best Practices
- On-site Strategies
- Brewery Case Studies

How are others getting there?

case studies

case studies: Rising Tide Brewing Co.

Rising Tide Brewing Co.

Rising Tide Brewing Co. has been continually improving its energy efficiency over the past few years through a number of equipment and process changes. The brewery reports that energy efficiency has continued to increase as production volume increases, and as discussed in this report, electricity is part of the baseload for operations at all breweries. Economies of scale do not necessarily play a part until production greatly increases. In line with the industry, Rising Tide Brewing Co. was experiencing overhead costs for electricity use, regardless of whether they were making beer at the time. This overhead cost added up over time. They noted efficiency improvement once their production began increasing.

In an effort to further increase their electrical efficiency, the entire facility is undergoing a lighting retrofit to LEDs. Because of their increased production, the brewery was also able to program their steam boiler to run 24 hours a day, seven days a week. With this new operation, the boiler gives off continual waste heat from the brewing process; however, the facility utilizes its waste heat in the winter to heat their building. Also, they've changed their brewing process to maintain the temperature of their hot liquor tank hot at all times, which eliminates the need to reheat the tank after three to four days of sitting idle. In 2016, they installed a high-efficiency air compressor with a 400-

gallon storage tank for their canning operations. This set a wide tolerance range so that the compressor does not short-cycle. It cycles on and stays on until the system reaches the high set point, and then allows the pressure to drop to a low set point before turning back on. This runs a lot more efficiently than their old compressor, which ran constantly regardless of cycle length.

The biggest hurdle Rising Tide Brewing Co. faces is determining the impact modifications will have on their production process. Sometimes impacts are unknown and could be positive or negative; these unfamiliar results stem from data limitations and unidentified interdependent processes - it can be challenging to gather the appropriate measurements when a brewery is running at full tilt. Another hurdle is dealing with beer loss as it has a direct correlation to product volume, profitability, and KPIs. Rising Tide Brewing Co. has noted their losses primarily at the fermentation/brite tank stage and at packaging.



Rising Tide Brewing Co. Production Team

Rising Tide Brewing Co. has implemented measures to reduce beer loss including:

- Sending clean beer to the fermenter with low hop/yeast residue qualifications so they can pull beer from the bottom of the tank instead of the top utilizing the racking arm, in turn saving 1 bbl/batch;
- Monitoring overflow of packaging and dissolved oxygen by using combined meters and tuning equipment;
- Training operators to view the packaging line as an instrument instead of a machine, which minimizes shutdowns and spills;
- Pre-chilling the line so that less beer is lost at the start of a batch; and,
- Monitoring the flow meter to determine the primary source of beer loss.

One area of focus for the next year is increasing CO₂ usage efficiency, as Rising Tide Brewing Co. experiences significant venting loss during filling. The brewery currently pays more than the industry average for CO₂, and minimizing CO₂ loss will prove more valuable from an environmental and cost-benefit perspective. They are installing new meters and looking to move to a bulk CO₂ system instead of their two 750 lb tanks.

Rising Tide Brewing Co.'s culture has made sustainability a focus in every part of their operations. They have been working to empower their staff, who appreciate the focus on sustainability. The brewery has now formed an official sustainability team, and they are hoping for ideas, initiatives, and improved efficiency results to come out of this in-house group.

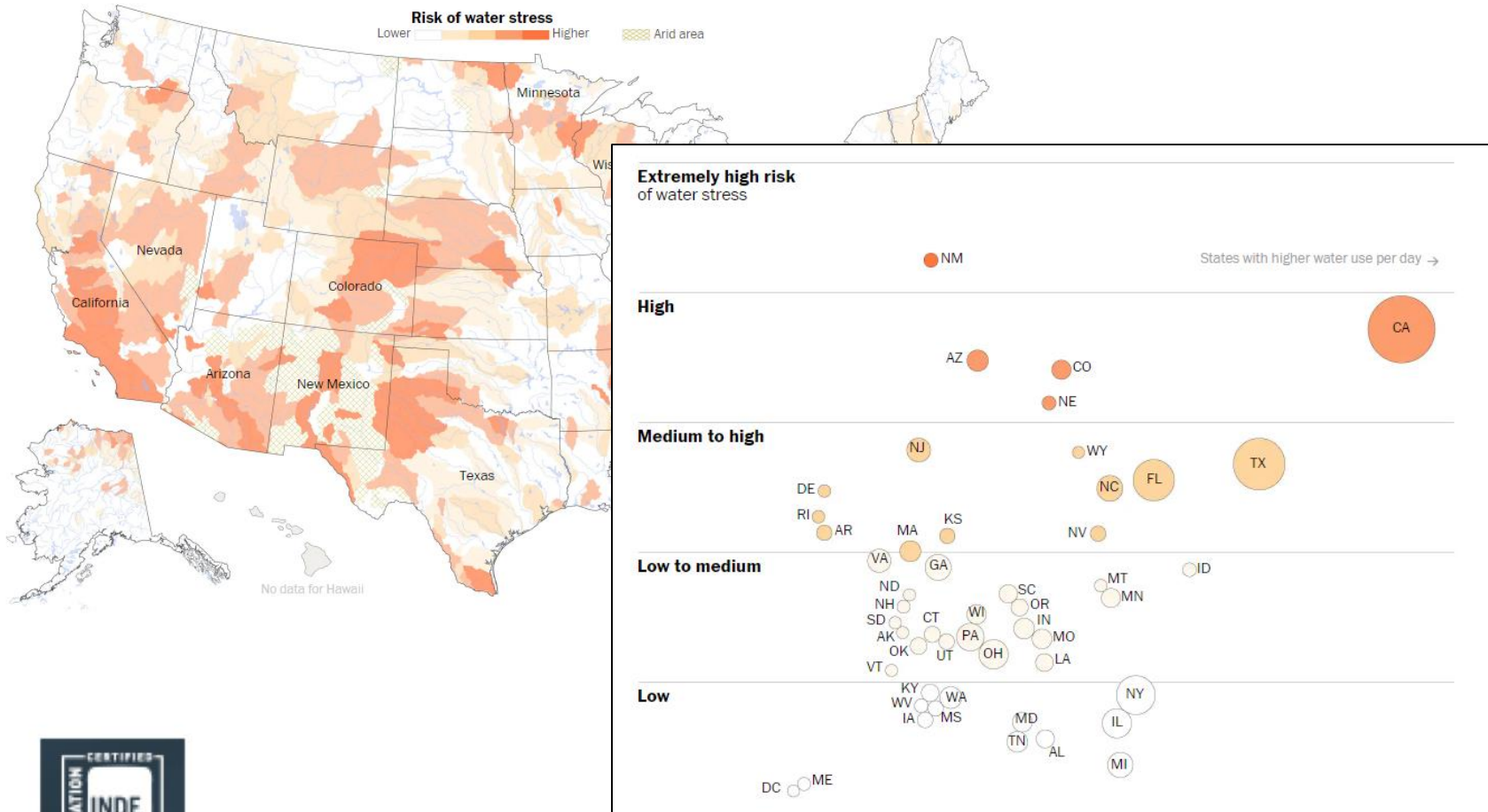
Show Me The Money

Size Category	Example Annual Production (bbls)	Average Cost per bbl	Best In Class Cost per bbl	Potential Cost Savings
0 – 1,000 bbls	900	\$65.78	\$32.31	\$30,123
1,000 – 10,000 bbls	5,000	\$22.80	\$8.54	\$71,300

- ✓ Do you know your costs?
- ✓ How do you compare to others?
- ✓ How much could you potentially save?



Show Me The Problem



Let's Get Through These Barriers Together!

- Benchmarking Tools
- Best Practice Guidance Manuals
- Best-in-Class Case Studies
- BA Technical Support Team



Questions?

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