

California's New Responsible Beverage Service (RBS) Certification Mandate



Presented by:

Jerry R. Jolly
Certified Alcohol Training

Darin Biamonte
Central Coast RBS



Responsible Beverage Service Training

- The Responsible Beverage Service Training Act of 2017
- The Five Curriculum Requirements
- Who is Required to be Certified
- How Long Certification Lasts
- Compliance and Enforcement
- Steps to Getting Certified

The Responsible Beverage Service Training Act of 2017

- Requires ABC to develop, implement and administer an RBS training program
- Requires all alcohol servers successfully complete an approved RBS training course
- Requires licensees maintain records of compliance
- No criminal liability for licensee or employee
- Sections 25680 – 25686 of the Business and Professions Code
- Rules 160 – 173 of Division 4, Chapter 1 of the California Code of Regulations

An act to add Article 4 (commencing with Section 25680) to Chapter 16 of Division 9 of the Business and Professions Code, relating to alcoholic beverages.

[Approved by Governor October 15, 2017. Filed with Secretary of State October 15, 2017.]

LEGISLATIVE COUNSEL'S DIGEST

AB 1221, Gonzalez Fletcher. Alcoholic beverage control: Responsible Beverage Service Training Program Act of 2017.

The Alcoholic Beverage Control Act, administered by the Department of Alcoholic Beverage Control, regulates the granting of licenses for the manufacture, distribution, and sale of alcoholic beverages within the state. Under existing law, any on-sale license authorizes the sale of the alcoholic beverage specified in the license for consumption on the premises where sold. Currently, the Licensee Education on Alcohol and Drugs (LEAD) program is a voluntary prevention and education program for retail licensees, their employees, and applicants, regarding alcohol responsibility and the law.

This bill, in addition to the LEAD program, would establish the Responsible Beverage Service (RBS) Training Program Act of 2017, and would require the department, on or before January 1, 2020, to develop, implement, and administer a curriculum for an RBS training program, as specified. The bill would, beginning July 1, 2021, require an alcohol server, as defined, to successfully complete an RBS training course offered or authorized by the department. The bill would authorize the department to charge a fee, not to exceed \$15, for any RBS training course provided by the department and require the fee to be deposited in the Alcohol Beverage Control Fund. The bill would provide that an RBS training course include information on, among other things, state laws and regulations relating to alcoholic beverage control and the impact of alcohol on the body. The bill would require the department to authorize one or more accreditation agencies to accredit training providers to offer RBS training courses that meet curriculum requirements established by the department and authorize the department to approve training providers that are not accredited, as provided. The bill would authorize the department to collect fees to cover its reasonable costs for the review, approval, and renewal of approval of accreditation agencies and non accredited training providers. The bill would require licensees to maintain, and provide upon request by the department, all records necessary to establish compliance with these provisions. The bill would provide that a violation of these provisions shall not be grounds for any criminal action, pursuant to the Alcoholic Beverage Control Act, against a licensee or an

The Five Curriculum Requirements

1. The social impact of alcohol sales
2. The impact of alcohol on the body
3. State laws and regulations relating to alcoholic beverage control and driving under the influence
4. Intervention techniques to prevent the service or sale of alcoholic beverages to underage persons or intoxicated patrons
5. The development of management policies that support the prevention of service or sale of alcoholic beverages to underage persons or intoxicated patrons

1. The Social Impact of Alcohol Sales

- The General Positive Impact of Alcohol Sales
- The General Negative Impact of Alcohol Sales
- Specific Costs to the Community for Overuse of Alcohol
- Alcohol Servers' Responsibility as Gatekeepers

2. The Impact of Alcohol on the Body

- Physiology of Alcohol on the Human Body
- Alcohol-Impaired Driving
- Blood Alcohol Concentration (BAC) Level
- Potential Signs of Intoxication
- Factors Affecting the Severity of Intoxication

3. State Laws and Regulations

- Rights, Responsibilities, and Liabilities
- Categories of Crimes in California
- Types of Liabilities for Licensees, Employees & Contractors
- Laws Relating to Alcoholic Beverage Service and Driving Under the Influence
- Regulation of Alcoholic Beverages
- Roles of Local Law Enforcement and Local Jurisdictions

4. Intervention Techniques

- Intervention Techniques to Prevent the Service or Sale of Alcoholic Beverages to Underage Persons
- Avoiding Service to Obviously Intoxicated Persons
- When to Refuse Service
- Techniques for Refusing Service to a Patron
- Identifying Persons Under the Influence of Medication, Recreational, or Illegal Drugs

5. Management Policies

- Management Policies that Support the Prevention of Service or Sale of Alcoholic Beverages to Underage or Intoxicated Persons

Who is Required to be Certified

Alcohol servers

- Serves alcoholic beverages for consumption
 - Checks patron identification
 - Takes patron alcoholic beverage orders
 - Pours alcoholic beverages for patrons
 - Delivers alcoholic beverages to patrons
- Manages or supervises the person who serves alcohol for consumption
- Service occurs on premises licensed to serve alcoholic beverages for consumption onsite
 - The following license types have On-Premises privileges: Type 1, 2, 3, 4, 23, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 80, 83, 86, 87, 88, 99.
- Includes designee for alcoholic beverage sales and service pursuant to a temporary license

How Long Certification Lasts

- Valid for 3 years
- Must be renewed prior to its expiration to remain valid

Compliance and Enforcement

- Beginning July 1, 2022, licensees shall not employ or continue to employ any alcohol server without a valid alcohol server certification.
- Servers must be trained and certified in RBS within sixty (60) days of the date of initial employment.
- Licensees shall maintain records of certification for inspection by the department, if requested.
- Enforcement begins September 1, 2022.
- Licensees or employees will not be subject to criminal action for violating these laws.
- Licensees may be subject to disciplinary action by ABC, which could result in suspension or revocation of the ABC license.



Steps to Getting Certified

- Register with ABC to take state exam
- Successfully complete RBS training
- Pass state exam

Register with ABC



CALIFORNIA DEPARTMENT OF

Alcoholic Beverage Control

[LOG IN / REGISTER](#)

Welcome to the Responsible Beverage Service Portal!

Get access to all the tools you will need to ensure compliance with the mandatory RBS training requirements for Alcohol Servers, Licensees, and Training Providers.



[APPROVED TRAINING PROVIDER LIST](#)




Register with ABC

1 of 3,516 < >

ABC Online Portal Confirmation Inbox x

ABC RBS Portal no reply.rbs@abc.ca.gov via amazonses.com
to me ▾



Hello ,

Welcome to the ABC Online Portal!

You are almost done. First, confirm your email address.

[CONFIRM EMAIL](#)

Should you have any questions, please contact your local [district office](#)

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Register with ABC

The screenshot displays the ABC Portal dashboard. At the top left is the logo for the RBS TRAINING PROGRAM, DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL. The word "Dashboard" is centered in the top navigation bar. A mail icon is in the top right. The main heading reads "Welcome to the ABC Portal". Below this, a prompt says "Select a Role to continue". There are six role selection cards arranged in a 2x3 grid. The top row contains "Server", "Training Provider", and "Licensee". The bottom row contains three "New Feature Coming Soon" cards. The "Server" and "Training Provider" cards are active, showing "Start application >" and a person icon. The "Licensee" and all "New Feature Coming Soon" cards are greyed out, showing "Section is in development" and a person icon.

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard

Welcome to the ABC Portal

Select a Role to continue

Server Start application >	Training Provider Start application >	Licensee Section is in development
New Feature Coming Soon Section is in development	New Feature Coming Soon Section is in development	New Feature Coming Soon Section is in development

Help center

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Register with ABC

The screenshot shows a web dashboard for the RBS Training Program. The header is dark blue with the RBS logo and 'TRAINING PROGRAM' text. Below the header is a navigation menu with options: Instructions, Privacy Notification, Server Registration, Payment, and Attest & Submit. A progress bar indicates that 17% of users have completed the process. The main content area is divided into two sections: 'ATTESTATION' and 'NEXT STEPS'. The 'ATTESTATION' section contains instructions to verify names and click a 'SUBMIT' button. The 'NEXT STEPS' section provides instructions on returning to the dashboard after registration. At the bottom, there is a 'NEXT' button and a circular arrow icon. The footer includes a 'Help center' link and copyright information for the State of California.

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard

Instructions

Privacy Notification

Server Registration

Payment

Attest & Submit

Complete 17%

Please verify your FIRST and LAST name appear in the name field boxes.

ATTESTATION

Click in the box to declare under penalty of perjury that each and every statement in the registration is true, correct, and complete.

Click on the SUBMIT button to submit registration.

NEXT STEPS

Once you have completed your registration within the system you may return to your dashboard and proceed to search for RBS training from an authorized training provider. After completing training, you will need to return to your dashboard to complete your alcohol server certification exam.

NEXT

Help center

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Register with ABC

The screenshot displays the RBS Training Program registration interface. At the top left is the logo for the RBS Training Program, Department of Alcoholic Beverage Control. The top navigation bar includes the word "Dashboard" and a mail icon. The main content area is titled "Server" and shows a progress indicator for the registration process. The progress bar is divided into five steps: Instructions (checked), Privacy Notification (highlighted in orange), Server Registration, Payment, and Attest & Submit. A "Complete" bar at the bottom of the progress indicator shows 17% completion. The current step, "Privacy Notification", is expanded to show a notification box with the following text: "Privacy Notification. Alcoholic Beverage Server registrants are hereby notified that pursuant to the California Information Practices Act, Civil Code Section 1798.17, the information requested from you by the Department of Alcoholic Beverage Control is needed for the Department to properly accomplish its duties as required by Article XX, Section 22 of the California Constitution and Section 25681 of the Business and Professions Code. The submission of this information is mandatory, and failure to furnish it will result in you being unable to register. For further information, please see ABC's Privacy Policy at <https://www.abc.ca.gov/privacy-policy/>". Below the notification box are "BACK" and "NEXT" buttons. The footer contains a "Help center" link and the copyright notice "©2022 State of California."

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard

Server ✓ All changes saved

Instructions

Privacy Notification

Server Registration

Payment

Attest & Submit

Complete 17%

Privacy Notification

Privacy Notification

Alcoholic Beverage Server registrants are hereby notified that pursuant to the California Information Practices Act, Civil Code Section 1798.17, the information requested from you by the Department of Alcoholic Beverage Control is needed for the Department to properly accomplish its duties as required by Article XX, Section 22 of the California Constitution and Section 25681 of the Business and Professions Code. The submission of this information is mandatory, and failure to furnish it will result in you being unable to register. For further information, please see ABC's Privacy Policy at <https://www.abc.ca.gov/privacy-policy/>

BACK NEXT

Help center ©2022 State of California.

Register with ABC

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard ✉

Server ✓ All changes saved

Instructions ✓
Privacy Notification ✓
Server Registration
Payment
Attest & Submit

Complete 83%


Server Registration

Personal Information

First Name *

Middle Name

Last Name *

Birth Date *
 

Zip Code *

Register with ABC

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard ✉

- Instructions
- Privacy Notification
- Server Registration**
- Payment
- Attest & Submit

Complete 100%

Additional Information

Please complete at least one of the below criteria's with the last four digits or characters*

- Social Security Number
- State Issued Driver License
- State Issued Identification Number
- Individual Taxpayer Identification Number
- Employment Identification Number

Social Security Number
SSN

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Register with ABC

The screenshot displays the RBS Training Program registration dashboard. The header includes the logo for the RBS Training Program, the Department of Alcoholic Beverage Control, and the word "Dashboard". A progress bar on the left indicates the completion status of various steps: Instructions, Privacy Notification, and Server Registration are all marked as complete with checkmarks. The "Payment" step is currently active, highlighted with an orange border. Below the progress bar, there is an "Attest & Submit" section with a "Complete" indicator showing 100% completion.

The "Summary of Fees" section is prominently displayed, showing the following details:


Summary of Fees	
Fee Items	
Application Fee:	\$3.00
<i>Type of Application:</i> RBS Server	
TOTAL FEES:	\$3.00

Below the fee summary, there is an "ATTESTATION *" section with a checked checkbox and the text: "I understand that once I pay and submit this registration, all fees are NON-REFUNDABLE."

The "Payment Information" section is located below the fee summary and contains a "GO TO PAYMENT" button.

At the bottom of the dashboard, there are "BACK" and "NEXT" buttons, a "Help center" link, and a copyright notice: "©2022 State of California. All rights reserved."

Register with ABC



 CALIFORNIA DEPARTMENT OF
Alcoholic Beverage Control

Responsible Beverage Service

Payment Method

* Indicates required field


Your Information
RBS: User ID:
RBS: Application ID:

Choose method of payment
<input checked="" type="radio"/> Pay by credit card
 
<input type="button" value="Back"/> <input type="button" value="Next"/> <input type="button" value="Exit"/>

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Register with ABC

 CALIFORNIA DEPARTMENT OF
Alcoholic Beverage Control

Responsible Beverage Service

Payment Information

* Indicates required field

Billing Address

Use Business Name

*First Name:

 M.I.:

*Last Name:

*Street Line 1:

Street Line 2:

*City:

*State:

*Zip:

*Country:

Phone:

*E-Mail:

Payment Details

*Payment Amount: 3.00 USD

Payment Method

*Name on Card:

*Card Number:

*Expiration Date: *Month *Year

[Back](#) [Next](#) [Exit](#)

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Register with ABC

The screenshot displays the RBS Training Program dashboard. The header includes the logo for the Department of Alcoholic Beverage Control and the text 'RBS TRAINING PROGRAM'. The main content area is titled 'Server' and shows a progress list on the left with steps: Instructions, Privacy Notification, Server Registration, Payment, and Attest & Submit. The 'Payment' step is currently active. A confirmation box on the right states 'Payment successful' and 'Registration fee was successfully paid.' Below this box are 'BACK' and 'NEXT' buttons. A status bar at the bottom indicates 'Complete 100%' and includes a 'Help center' link and a copyright notice for the State of California.

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard

Server ✓ All changes saved

- ✓ Instructions
- ✓ Privacy Notification
- ✓ Server Registration
- Payment**
- Attest & Submit

Complete 100%

Payment

Payment successful
Registration fee was successfully paid.

BACK NEXT

Help center ©2022 State of California.

Register with ABC

RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard

Server ✓ All changes saved

- ✓ Instructions
- ✓ Privacy Notification
- ✓ Server Registration
- ✓ Payment
- Attest & Submit**

Complete 100%

Attest & Submit

First name

Last name

ATTESTATION *

I, the above named person, declare under penalty of perjury that each and every statement in this registration is true, correct and complete

Help center ©2022 State of California.

Register with ABC



CALIFORNIA DEPARTMENT OF

Alcoholic Beverage Control

Responsible Beverage Service

Payment Review

IMPORTANT!

Do NOT close your browser or navigate away from this page

You will be navigated to a payment receipt screen after your payment is processed

Address
Billing Address: Your Name Address Line 1 City, STATE ZIP (123)456 - 7890
Payment Method
Credit Card  Your Name Here x1234 MMYY
Payment Amount
Amount: 3.00 USD Total: 3.00 USD
Back Pay Now Exit


Get Trained

Training Providers

- Must be approved by ABC
- Comprehensive training provider review process
- Choices of Live In-Person or Online Training




Get Trained




DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

[Dashboard](#) [Training Providers](#) [Payments](#) [My Applications](#)

 [Your email address.com](#)

Server Certificate Details*

Status: Certified
ID Number: 312..... 
Renewal Date: 01/01/25

[Renew Certification »](#)

*NOTE: This is your digital RBS certificate. You may provide your Server ID number to your employer for verification. Licensee functionality will be available later this year.

Server Profile

Name: Your Name
DOB: Your DOB
Zip Code: Your Zip Code

[Edit Server Profile »](#)

Training Provider Search

Use the provided filters to narrow your search to better fit your needs.

Pass the Exam

Exam Facts

- 50 Questions
- 70% score to pass (35 questions answered correctly)
- Takes around 20-50 minutes
- All multiple choice questions

Get Certified!

Digital Certification



RBS TRAINING PROGRAM
DEPARTMENT OF ALCOHOLIC BEVERAGE CONTROL

Dashboard Training Providers Payments My Applications

Your email address.com

Server Certificate Details*

Status: Certified
ID Number: 312.....
Renewal Date: 01/01/25

Renew Certification »

*NOTE: This is your digital RBS certificate. You may provide your Server ID number to your employer for verification. Licensee functionality will be available later this year.

Server Profile

Name: Your Name
DOB: Your DOB
Zip Code: Your Zip Code

Edit Server Profile »

Training Provider Search

Use the provided filters to narrow your search to better fit your needs.

Provider Name

Language

Training offered

Service Area(s)

CLEAR SEARCH

Get Certified!

Digital Certification



The screenshot displays the RBS Training Program website interface. The top navigation bar includes 'Dashboard', 'Training Provider', 'Payments', and 'My Application'. The main content area is divided into several sections:

- Server Certificate Details*:** A section with a red border containing the following information:
 - Status: Certified
 - ID Number: 312.....
 - Renewal Date: 01/01/25
 - Renew Certification »
 - *NOTE: This is your digital RBS certificate. You may provide your Server ID number to your employer for verification. Licensee functionality will be available later this year.
- Server Profile:** A section with a red border containing:
 - Name: Your Name
- Server Certificate Details* (Detailed View):** A section with a red border showing:
 - Status: Certified
 - ID Number: 312.....
 - Renewal Date: 01/01/25
 - Renew Certification »
 - *NOTE: This is your digital RBS certificate. You may provide your Server ID number to your employer for verification. Licensee functionality will be available later this year.
 - Server Profile
 - Name: Your Name
 - ID Code: Your ID Code
 - Edit Server Profile »
- Training Provider Search:** A section with a red border containing:
 - Use the provided filters to narrow your search to better fit your needs.
 - Provider Name:
 - Company:
 - Training Method:
 - Search:
 - Buttons:

Thank you!



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Jerry R. Jolly & Associates

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ABC Responsible Beverage Service Training

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WE HELP YOU PROTECT IT**